

at home

Seasonal Tenant Newsletter

Fall & Winter 2026



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Tenant Survey

We want to hear from you!

Results from the tenant survey are used to improve housing operations. We appreciate your participation.

How to submit your survey:

1. By paper, using the packaged mailed to all tenants.
2. Online, survey link or QR code available on posters.
3. In person at a scheduled drop-in session.

Chances to win a gift card.
Survey deadline:
October 23, 2026.

Drop-In Survey Sessions

Spence: Tues Sep 29
1:30-3:30 pm

Paterson: Wed Sep 30
9:30-11:00 am

Trillium: Tues Oct 6
1:30-3:30 pm

288 Windsor: Wed Oct 7
1:30-3:30 pm

Elizabeth: Thurs Oct 8
2:30-4:00 pm

Limbrick: Tues Oct 13
1:30-3:30 pm

Manion: Wed Oct 14
9:30-11:00 am

Ask your TSW for more info.

Housing Operations

Tenant Support Workers
are here for you!

We can help:

- Connect you to programs at our properties.
- Provide information or make referrals to outside services.
- Plan social activities to meet your neighbours.

Contact your TSW for information on programming, referrals to outside services, or anything you might need help with.

See page 4 for contact information.

Snow Reminders

Winter will be here before we know it.

Tenants living in houses and townhomes are responsible for clearing ice/snow from walkways and driveways during the winter months.

Contractors clear parking lots and main walkways of townhomes and apartments. Snow directly around your vehicle is your responsibility.

For those tenants living in apartments, notices will be posted advising when parking lots will be scraped down.

Vehicles must be moved prior to the scheduled snow removal. Not moving your vehicle may result in it being removed at your expense.

MyBenefits

You can use this service to get your OW or ODSP info, or report changes. **To sign up for MyBenefits, please visit:**

mybenefits.mcass.gov.on.ca

Need something fixed?

Call the 24/7 Maintenance Line to arrange for repairs:

807-766-4777

Prepping for the colder months

- ☐ Remove window air conditioners.
- ☐ Clean and air out area rugs outside.
- ☐ Clean windows, outside and inside.
- ☐ Vacuum vents.
- ☐ Clean out fridges.
- ☐ Change furnace filter.
- ☐ Cover or put away yard toys or patio items.
- ☐ Bag up leaves and other yard or garden waste.
- ☐ Put away garden hoses to prevent freezing.
- ☐ Turn off any outside taps.
- ☐ Shut off the water to outside taps to prevent the faucet from freezing.
- ☐ Clean up pet waste.

Smoking & Safety Reminders

Smoking must be done outdoors only. Cannabis cannot be smoked in apartments or balconies.

Real Christmas trees are **not** allowed, as they are potential fire hazard.

Thank you, Gardeners!

Many TBDSSAB properties have community gardens for tenants.

Thank you to those who put their green thumbs to work and keep the gardens beautiful and bountiful!



Tech Hubs

Ask your Tenant Support Worker (TSW) about accessing one of TBDSSAB's Technology Hubs for free computer and internet us.

There are Tech Hubs in the Resource Centres at Windsor, Limbrick, and Trillium, as well as fob-access spaces in McIvor and Spence Court. See posters at each spot for access times.



See Something, Say Something!

If you see something suspicious, please report it to your Supervisor, Property Management (SPM). For your own safety, please call the police or Crime Stoppers if you witness a crime in progress.

Thank you for helping us keep all our tenants safe! To submit an anonymous tip to Crime Stoppers—and possibly earn a cash reward—please contact: **1-800-222-8477 (TIPS)**

Submit Online:
www.p3tips.com/273

Things to do

Looking to keep busy during the colder months? Check out some of the resources below.

EarlyON Centres

Did you know there are free EarlyON Child and Family Centres all throughout the District of Thunder Bay that you can visit with your child?

EarlyON is a free program for families of children ages 0-6.

Visit our website to find the EarlyON closest to you:

<https://www.tbdssab.ca/early-years>



Free Events

Keep an eye on free family-friendly events happening in and around Thunder Bay by following "TbayWithKids.ca" on Facebook:

[facebook.com/TbayWithKids](https://www.facebook.com/TbayWithKids)



Our Kids Count Programming

OKC has various family programming in Thunder Bay: Kids in the Kitchen, Wellness & Workshops, Community Breakfast, & more. Check out their Facebook or website for monthly schedules.

HQ Address:

231 S. May Street
Thunder Bay, ON P7E 1B5

Main Switchboard:**807-766-2111****24/7 Maintenance:****807-766-4777****Regular Hours of Operation:**

Monday to Friday:
8:30am - 4:30pm

Key Cutting & Payments:
9:00am - 4:00pm

Maintenance Issue?

Call the 24/7 Maintenance Line at
807-766-4777

Scheduled Closures

- September 7 (Labour Day)
- October 12 (Thanksgiving)
- December 24 afternoon
- December 25 (Christmas)
- December 28
- December 31 afternoon
- January 1, 2027 (New Years Day)

For office hours at your nearest
TBDSSAB office, please visit our
website: www.tbdssab.ca

Feedback

Questions, comments, or ideas for
this newsletter can be sent to:
Communications@tbdssab.ca

Housing Operations Staff Extensions

SPM = Supervisor, Property Management

PMC = Property Management Clerk

North

SPM: Cristie Berman 807-766-4616

PMC: Kerri McCallum 807-766-4643

South

SPM: Jamie Petrin 807-766-4618

PMC: Josee Trelinski 807-766-4637

East

SPM: Jonathon Ariganello 807-766-4121

PMC: Alistan Hadley 807-766-4609

West

SPM: Aleisha Armstrong 807-766-4631

PMC: Isabel Smith 807-766-4122

Central

SPM: Ashley Crupi 807-766-4633

PMC: Heather Beaton 807-766-4608

Tenant Support Workers

Chelsey O'Neil 807-766-4064

Adam Lapointe 807-766-4208

Tammy Logan 807-766-4115

Laurie Belanger 807-766-4204

Tom Sworczuk 807-766-4640