



NOTICE

Due to the possible postal disruption, The District of Thunder Bay Social Services Administration Board (TBDSSAB) has implemented special procedures to ensure continuity of service until further notice.

Recipients of Ontario Works

Ontario Works cheques for **October 2025** will not be mailed and will only be available for pick-up.

If You Receive Assistance by Cheque

Please pick up your cheque at the TBDSSAB Main Office, 231 May Street South on **September 30 from 9:00 AM - 3:30 PM**. You will need valid government issued identification to pick-up your cheque.

If You Receive Direct Bank Deposit

There is no need to come to the main office. Your money will be deposited to your bank account, as usual. Please use your health card for medical services and if you require emergency dental services, contact TBDSSAB Main Office by phone.

If You Access TBDSSAB Satellite Offices Outside Thunder Bay

Please contact your local TBDSSAB office about cheque pickup procedures and locations.

If You Are a Landlord

Rent cheques will be available for pick-up at the TBDSSAB Main Office, 231 May Street South, on **September 30 from 9:00 AM - 3:30 PM**. For the satellite communities, please contact your local satellite offices for pickup procedures and locations.

If You Are a Tenant

Tenants are still responsible for paying rent and other charges within the normal time frames. Please refer to our website [tbdssab.ca](https://www.tbdssab.ca) for alternative payment options.

For questions or more information, please visit our website or contact your local TBDSSAB office: <https://www.tbdssab.ca/mail-updates>

- Thunder Bay - Main Office at (807) 766-2111 or toll free: (877) 281-2958
- Nipigon - (807) 887-0297
- Geraldton - (807) 854-2511
- Kakabeka - (807) 577-4989
- Schreiber - (807) 824-1369
- Longlac - (807) 876-2533
- Marathon - (807) 229-2157
- Manitouwadge - (807) 826-4809