



at home

Seasonal Tenant Newsletter

Spring & Summer 2025



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Updates from the Housing Operations Team

Staff Retirements

TBDSSAB is celebrating the retirement of Andrea Hamre (Property Management Clerk) and Claudia Tropea (Tenant Support Worker).

Both Andrea and Claudia have been with TBDSSAB for many years—15 and 30 years, respectively. Andrea's last day is May 30 and Claudia's last day is June 30.

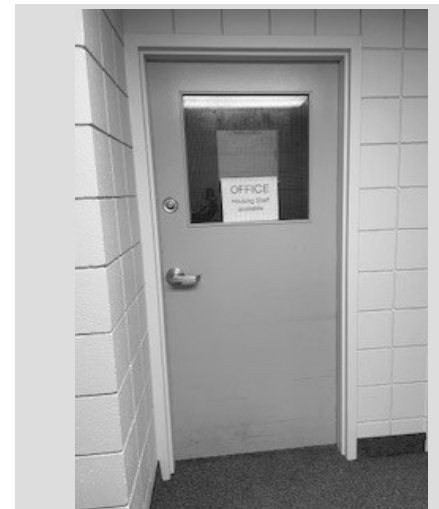
We wish you both all the best in retirement! Thank you for all you've done for tenants over the years.

Tenant Support Workers

Tenant Support Workers are here for you! We can help:

- Connect you to programs at our properties.
- Provide information or make referrals to outside services.
- Plan social activities to meet your neighbours.

Contact your TSW for information on programming, referrals to outside services, or anything you might need help with. See page 4 for contact information.



Andras Court Office

TBDSSAB has a new office on the 1st Floor at Andras Court in Thunder Bay. Tenants at Andras Court can drop in to see the SPM or TSW during office hours: Tuesdays between 1:30pm and 3:30pm.



Tenant Events

Did you know? Tenants can access programming or events in any of our resource centres or technology hubs. Please see below for more information on what's happening nearest you.

Limbrick: 97K

- Resource Centre + Technology Hub
- TSW & OW on-site
- Youth Inclusion Program
- Roots Community Food Market
- Walk-In Clinics

McIvor Court

- Technology Hub
- TSW on-site

Spence Court

- Technology Hub
- TSW & OW on-site
- Community Kitchens
- Good Food Box host-site.
Contact Katie Boesche,
TSW: 807-766-4632

Trillium/Academy: 14 Trillium Way

- Resource Centre + Technology Hub
- TSW & OW on-site
- Outdoor play group
- Community Kitchen
- Cooking with PYOWs
- Pantry Meals Cooking Program

Windsor: Unit 16

- Resource Centre + Technology Hub
- TSW & OW on-site
- Kids in Community Kitchen (KICK)
- Community Kitchen
- Emergency Food Cupboard
- Pantry Meals Cooking Program
- Baha'i Group

Coming Up:

TBDSSAB will be hosting three building anniversary events this summer. If you live in one of the buildings below, keep an eye out for event posters for more information:

- Manion Court
- Elizabeth Court
- Fisher Court (Geraldton)



**Want to get involved
in more activities
where you live?**

Contact your Tenant
Support Worker.



Good Food Box celebrates 20 years!

The Good Food Box is a non-profit food security initiative administered by the Northwestern Ontario Women's Centre since 2005.

The Good Food Box program makes it easier to buy fresh produce at a lower price than shopping at grocery stores.

There is one size of Good Food Box available for \$22. Boxes can be picked up at multiple host-sites across the city of Thunder Bay.

TBDSSAB Host-Sites:

- Andras Court
- Assef Court
- Jasper Place
- Wardrobe Court
- Manion Court
- Spence Court
- Paterson Court



Crime Stoppers

Phone:
1-800-222-8477

Submit Online:
www.p3tips.com/273

Home Maintenance

Spring/Summer Checklist

Spring cleaning is a great way to freshen up your home. Here are some ideas.

Kitchen:

- ☐ clean the sink
- ☐ clean counter & table
- ☐ wipe down all appliances
- ☐ clean stove & oven
- ☐ clean inside microwave

Bathroom:

- ☐ clean shower & toilet
- ☐ wipe down counter & mirror
- ☐ wash shower curtain
- ☐ wipe/dust fan cover

Living Room:

- ☐ wash blankets & pillows
- ☐ remove clutter

Bedroom:

- ☐ wash sheets & blankets
- ☐ remove clutter
- ☐ organize clothing

Need something fixed?

Call the 24/7 Maintenance Line to arrange for repairs:

807-766-4777

Gardening

Gardening is a great way to enjoy the warm weather. Many TBDSSAB properties have community gardens for tenants. Container gardening is also an option for those without access to a full garden or yard.



Have questions about your gardening options? Please contact your Tenant Support Worker.

Visitors & Guests

Please remember that guests can stay for only up to two weeks. If you are expecting visitors for longer than two weeks, you will need approval from TBDSSAB.



To request approval for a guest, please contact your Property Management Clerk or Supervisor Property Management.

Seasonal Reminders

As we get excited to enjoy the warmer weather, we want to remind tenants:



Tenants with yards are responsible for lawn care and mowing. If you are on Ontario Works, contact your Caseworker to see if you're eligible for free lawn care tools.



Pools, trampolines, and firepits are not allowed.



Barbecues are not allowed on balconies.



If requesting Air Conditioning, payment must be submitted with the request form. Payment will be for June—August.



Clean up after your pets! Dogs must be leashed and under the owner's control while on TBDSSAB properties.



Tenants in duplexes are to store their garbage at the back of their units. There is a \$25 fee per bag otherwise.

Questions? Contact your Tenant Support Worker.



THE DISTRICT OF THUNDER BAY
SOCIAL SERVICES ADMINISTRATION BOARD

HQ Address

231 S. May Street
Thunder Bay, ON P7E 1B5

Regular Hours of Operation

Monday to Friday:
8:30am - 4:30pm

Key Cutting & Payments:
9:00am - 4:00pm

Maintenance Issue?

Call the 24/7 Maintenance Line at
807-766-4777

Scheduled Closures

- May 19, 2025 (Victoria Day)
- July 1, 2025 (Canada Day)
- August 4, 2025 (Civic Holiday)
- September 1, 2025 (Labour Day)
- October 13, 2025 (Thanksgiving)

For office hours at your nearest
TBDSSAB office, please visit our website:
www.tbdssab.ca

Feedback

Questions, comments, or ideas for this
newsletter can be sent to:

Communications@tbdssab.ca

Main Switchboard: 807-766-2111

24/7 Maintenance: 807-766-4777

Housing Operations Staff Extensions

SPM = Supervisor, Property Management
PMC = Property Management Clerk

North

SPM: Cristie Berman 807-766-4616

PMC: Kerri McCallum 807-766-4643

South

SPM: Jamie Petrin 807-766-4618

PMC: Josee Trelinski 807-766-4637

East

SPM: Krista Zipper 807-766-4632

PMC: Alistan Hadley 807-766-4609

West

SPM: Aleisha Armstrong 807-766-4631

PMC: Isabel Smith 807-766-4122

Central

SPM: Ashley Crupi 807-766-4633

PMC: Heather Beaton 807-766-4608

Tenant Support Workers

Laurie Belanger 807-766-4204

Katie Boesche 807-766-4632

Adam Lapointe 807-766-4208

Jackie Livingston 807-766-4640

Tammy Logan 807-766-4115

Mallorie Mitchell (District) 807-629-5315