

# The District of Thunder Bay Child Care One List

## Frequently Asked Questions

### **What is the One List?**

The One List is a centralized waitlist to apply for licensed child care programs. You can apply at as many centres as you want on One List for the District of Thunder Bay by visiting the link below.

### **Can I remain on the waitlist if I receive care at a location that is not my preferred location?**

Yes. If you accept care at one location, you may transfer if a space is offered at your preferred location.

### **Will changing my preferred start date affect where I am on the list?**

No, your placement on the waitlist(s) is based off of your application date, not your preferred start date.

### **If a centre indicates potential care, is that a guarantee I will have a space?**

No. It is not a guarantee. It may be beneficial to consider applying to multiple centres in the event that an unexpected change occurs.

### **How do I know where I am on the waitlist at a centre?**

Individual centres can indicate your approximate waitlist number. However, start dates can be unpredictable, as many variables impact the waitlist.



**THE DISTRICT OF THUNDER BAY  
SOCIAL SERVICES ADMINISTRATION BOARD**

## Helpful Tips

- Complete your waitlist application as soon as you become aware that care is required
- Ensure you are logging in regularly to remain active in your account and confirm all information is up to date (for example start date, contact information)
- If your application is inactive don't reapply, call the TBDSSAB for help reactivating
- Answer all emails that come through, don't ignore them. Check your junk mail!
- Offers for child care will be determined by the individual centres, NOT by TBDSSAB. Placements are based on various circumstances
- Kindergarten before and after school programs must be applied to in addition to full day infant, toddler and preschool applications

Register your child(ren) for licensed child care online at [www.thunderbaychildcare.ca](http://www.thunderbaychildcare.ca)

Or scan the QR code



TBDSSAB 807 766 2111  
[childcare@tbdssab.ca](mailto:childcare@tbdssab.ca)