



TBDSSAB

at home

Seasonal Tenant Newsletter

Spring &
Summer 2024



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Meeting Your Neighbours

Our team knows that good neighbours make a big difference! It is always a joy to see tenants join in on social activities and form a sense of community where they live.

This spring, tenants in different neighbourhoods came together to do spring cleanups. Kaitlynn (pictured above), is a tenant at Spence Court. Kaitlynn participated in this year's community clean up, and enjoys taking part in the other social programming in her building. "It's so nice to see everyone participate and get together and take pride in our building," says Kaitlynn. "The programming is always so friendly. It's a great opportunity to meet people. There's always things happening here each month!"

For more information about what's happening where you live, contact your Tenant Support Worker.

Buzzer System

Having trouble getting the buzzer system to work in your unit?

The buzzer system only works with landline phones plugged into the designated jack.

Plugging in a handset will allow the telecom company to set up your buzzer, even if you don't have landline phone service.

Home Maintenance

Get your home ready for summer!

Spring Cleaning Checklist

A fresh home feels great!
Here are some ideas.

Kitchen:

- ☐ clean the sink
- ☐ clean counter & table
- ☐ wipe down all appliances
- ☐ clean stove & oven
- ☐ clean inside microwave

Bathroom:

- ☐ clean shower & toilet
- ☐ wipe down counter & mirror
- ☐ wash shower curtain
- ☐ wipe/dust fan cover

Living Room:

- ☐ wash blankets & pillows
- ☐ remove clutter

Bedroom:

- ☐ wash sheets & blankets
- ☐ remove clutter
- ☐ organize clothing

Whole house:

- ☐ sweep, mop, vacuum
- ☐ clean windows
- ☐ shake out rugs
- ☐ dust all surfaces
- ☐ wash window coverings

Seasonal Reminders

As we get excited to enjoy the warmer weather, we want to remind tenants:

- Pools, trampolines, and firepits are not permitted. Barbecues are not allowed on balconies.
- If requesting Air Conditioning, payment must be submitted with the request form.
- Please remember that guests can stay for only up to two weeks. Tenants expecting visitors for longer than two weeks will need approval.
- Clean up after your pets! Dogs must be leashed and under the owners control while on TBDSSAB properties.
- Tenants in duplexes are to store their garbage at the back of their units. There is a \$25 fee per bag otherwise.

Questions? Contact your Tenant Support Worker.

Yard Maintenance

Reminder that tenants with yards are responsible for lawn care and mowing.

On Ontario Works? Contact your caseworker to ask if you're eligible for a free lawn mower.

Gardening is a great way to connect with the environment and find a moment to relax. Many of our properties have community garden areas for tenants to get their hands dirty. Container gardening is also an option for those without access to a full garden or yard.

Have questions about gardening options where you live? Please contact your Tenant Support Worker.



Tenant Programming

Did you know? Tenants can access programming in any of our resource centres or technology hubs. Please see below for more information on what's happening nearest you.

Limbrick: 97K

- Technology Hub
- TSW & OW on-site
- Youth Inclusion Program
- Roots Community Food Market
- Walk-In Clinics

McIvor Court

- Technology Hub
- TSW on-site

Spence Court

- Technology Hub
- TSW & OW on-site
- Community Kitchens

Trillium/Academy: 14 Trillium Way

- Technology Hub
- TSW & OW on-site
- Healthy Kids Tbay programming
- Outdoor play group
- Community Kitchen
- Cooking with PYOWs
- Pantry Meals Cooking Program

Windsor: Unit 16

- Technology Hub
- TSW & OW on-site
- Healthy Kids Tbay programming
- Kids in Community Kitchen (KICK)
- Community Kitchen
- Emergency Food Cupboard
- Pantry Meals Cooking Program
- Baha'i Group

Questions? Contact your Tenant Support Worker.

Calendars can be found on our website, under Tenant Resources: <https://www.tbdssab.ca/housing-homelessness/>

Child Care Questions?

TBDSSAB Child Care Workers attend Limbrick & Trillium Resource Centres on alternate Tuesdays. They can answer questions about applications for child care fee subsidy and the waitlist.

See Something, Say Something!

If you see something suspicious, please report it to your Supervisor, Property Management (SPM). For your own safety, please call the police or Crime Stoppers if you witness a crime in progress.

Thank you for helping us keep all our tenants safe!



To submit an anonymous tip to Crime Stoppers—and possibly earn a cash reward—please contact:

1-800-222-8477

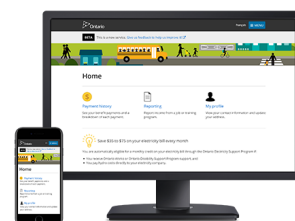
Submit Online:

www.p3tips.com/273

MyBenefits

You can use this service to get your OW or ODSP info, or report changes. **To sign up for MyBenefits, please visit:**

mybenefits.mcass.gov.on.ca





THE DISTRICT OF THUNDER BAY
SOCIAL SERVICES ADMINISTRATION BOARD

HQ Address:

231 S. May Street
Thunder Bay, ON P7E 1B5

Regular Hours of Operation:

Monday to Friday:
8:30am - 4:30pm

Key Cutting & Payments:
9:00am - 4:00pm

Maintenance Issue?

Call the 24/7 Maintenance Line at
807-766-4777

Scheduled Closures

- July 1, 2024 (Canada Day)
- August 5, 2024 (Civic Holiday)
- September 2, 2024 (Labour Day)
- October 14, 2024 (Thanksgiving)

For office hours at your nearest
TBDSSAB office, please visit our
website: www.tbdssab.ca

Feedback

Questions, comments, or ideas for this
newsletter can be sent to:

Communications@tbdssab.ca

Main Switchboard: 807-766-2111

24/7 Maintenance: 807-766-4777

Housing Operations Staff Extensions

SPM = Supervisor, Property Management
PMC = Property Management Clerk

North

SPM: Cristie Berman 807-766-4616

PMC: Kerri McCallum 807-766-4643

South

SPM: Jamie Petrin 807-766-4618

PMC: Josee Trelinski 807-766-4637

East

SPM: Paula Marin 807-766-4632

PMC: Alistan Hadley 807-766-4609

West

SPM: Aleisha Armstrong 807-766-4631

PMC: Isabel Smith 807-766-4122

Central

SPM: Ashley Crupi 807-766-4633

PMC: Andrea Hamre 807-766-4608

Tenant Support Workers

Jackie Livingston 807-766-4640

Claudia Tropea 807-766-4069

Adam Lapointe 807-766-4208

Tammy Logan 807-766-4115

Laurie Belanger 807-766-4204

Mallorie Mitchell (District) 807-629-5315