



### **Accessibility Table**

- Conducted quarterly table meetings to assess and address accessibility matters.

### **Accessibility Policies**

- Reviewed Accessibility policies to eliminate barriers to accessibility.
- Accessibility policies are accessible on the TBDSSAB website.

### **Accessibility Plan**

- Reviewed the 2019-2024 Multi-Year Accessibility Plan, reaffirming TBDSSAB's commitment to creating an inclusive and accessible environment where all members of the public have equal access to its services and are treated with dignity and respect.
- Multi-Year Accessibility Plan is posted on the TBDSSAB website.

### **Accessibility Compliance Report**

- Completed the 2023 Accessibility Compliance Report.

### **Procurement**

- Committed to integrating accessibility criteria and features in the procurement process, in accordance with Ontario Regulation 429/07.

### **Training**

- Ensured all staff completed Accessible Customer Service training and Integrated Accessibility Standards Regulation (IASR) training.

### **Information and Communication**

- Reviewed accommodation supports and resources available to staff when alternative formats or information are requested.
- Ensured the website meets WCAG 2.0 Level AA (excluding live captioning and audio description).
- Reviewed the Accessible Formats Request Form.
- Reviewed the Accessible Customer Service Guide.

### **Employment**

- Committed to an accessible recruitment and selection process.
- Developed individual accommodation plans and accommodated employees returning to work after disability-related absences.
- Considered employees' accessibility needs for all employment opportunities.

### **Built Environment**

- Conducted an assessment of the office's built environment and implemented necessary changes.
- Initiated construction for a fully accessible unit at 726 Ruskin Crescent.
- Relocated a ramp from 60G Limbrick to unit 31D Limbrick to assist a family.
- Enhanced accessibility at 170 W Doanld by providing one unit with a new roll-in shower.

TBDSSAB remains committed to continuous improvement and ensuring that our organization is accessible to everyone.