

at home

Seasonal Tenant Newsletter

Fall/Winter
2023/24



THE DISTRICT OF THUNDER BAY
SOCIAL SERVICES ADMINISTRATION BOARD



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Wardrobe Court Anniversary

This October, tenants, staff and our Board Chair gathered to celebrate the 50th anniversary of Wardrobe Court. Thank you to those who joined us, and to Paula for being our bingo caller!

Did you know?

Paula Marin (pictured, right) is now the Tenant Support Worker for Wardrobe Court. To connect with Paula, call: 807-766-4621



Enterphone Systems



For tenants in buildings with an Enterphone:

If setting up services with Shaw, **make sure you let them know the Enterphone is TBaytel fibre.**

Have your enterphone tested before the provider leaves after set up!

Frequently Asked: Answered!

1. Letter about Rent?

Might be your Annual Review letting you know some documentation etc is due. Call your housing staff if you get a letter you are unsure about!

2. Custodian Staff

While the staff at the buildings are very handy and can be a go-to person, please do not ask them to move your furniture or provide personal labour for you.

3. Keeping Warm

Through the cooler months, please take A/C units out of windows and keep windows closed. Please shut off water to outside hoses, to prevent the faucet from freezing.

4. Need a parking spot?

Call your Property Management Clerk to discuss this.

Large Unwanted Items?

Please do not get rid of large items by putting them outside of the buildings.

Have large items properly disposed of.

See Something, Say Something!

If you see something suspicious, please report it to your Supervisor, Property Management (SPM).

For your own safety, please call the police or Crime Stoppers if you witness a crime in progress.

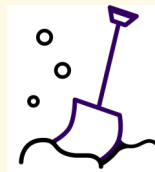
Thank you for helping us keep all our tenants safe!

Snow Removal Reminders

Tenants living in **houses** and **townhomes** are responsible to clear ice/snow from walkways and driveways during the winter months.

TBDSSAB clears parking lots and main walkways of townhomes and **apartments**. For those tenants living in apartments, notices will be posted advising when parking lots will be scraped down.

Vehicles must be removed prior to the scheduled snow removal. Not moving your vehicle may result in vehicle removal at owner's expense.



Follow TBDSSAB on social media to get the latest updates about Ontario Works, Child Care, and Housing programs.



@tbdssab



Senior Safety:

10 Tips to Avoid Being a Victim of Fraud

1. If it seems too good to be true, it probably is! Ask to receive all offers or prize details **in writing and/or get a second opinion** from someone you trust.
2. Do NOT release banking or credit card information, social insurance numbers, insurance or health card numbers over the phone or internet to unsolicited callers/emailers.
3. Beware of charmers or official sounding callers. Remember: banks, police officers or government officials will never require you to pay them over the phone or at the door.
4. If any stranger knocks on your door, err on the side of caution.
5. Take time to read the fine print.
6. Check the legitimacy of any company, organization, contest or person who is asking you for information or money before signing up for or paying for anything.
7. Be an informed consumer, do your research before purchasing.
8. Never wire transfer money to anyone you don't know.
9. It is okay to say "No thank you", "Not right now", or "Let me think about it". Legitimate companies and organizations will understand.

Smoking

Reminder as the weather gets cooler, if you are in a smoke-free unit, you must go outside to smoke. Cannabis cannot be smoked in an apartment or on a balcony. Even if your unit is an approved smoking unit, you must smoke cannabis outside.

Volunteer Opportunities

If you are on Ontario Works or ODSP you can earn financial incentives by volunteering in the community at least 4 times a month. Contact your Placement Support Worker at: 807-766-4054

Crime Stoppers

To submit an anonymous tip to Crime Stoppers—and possibly earn a cash reward—please contact:

1-800-222-8477

Submit Online:

www.p3tips.com/273

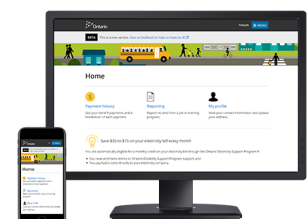


MyBenefits

You can use this service to get your OW or ODSP info, or report changes.

To sign up for MyBenefits, please visit:

mybenefits.mcass.gov.on.ca





THE DISTRICT OF THUNDER BAY
SOCIAL SERVICES ADMINISTRATION BOARD

HQ Address:

231 S. May Street
Thunder Bay, ON P7E 1B5

Regular Hours of Operation:

Monday to Friday: 8:30am - 4:30pm

Key Cutting & Payments: 9:00am - 4:00pm

Maintenance Issue?

Call the 24/7 Maintenance Line at

807-766-4777

Upcoming Holiday Closures

Dec 15:	Closed at 12pm
Dec 22:	Closed at 12pm
Dec 25 & 26:	Closed
Dec 29:	Closed at 12pm
Jan 1, 2024:	Closed
Feb 19, 2024:	Closed
Mar 29, 2024:	Closed

For office hours at your nearest
TBDSSAB office, please visit our
website: www.tbdssab.ca

Feedback

Questions, comments, or ideas for this
newsletter can be sent to:

Communications@tbdssab.ca

Main Switchboard: 807-766-2111

24/7 Maintenance: 807-766-4777

Housing Programs Staff Extensions

SPM = Supervisor, Property Management

PMC = Property Management Clerk

North

SPM: Cristie Berman 807-766-4616

PMC: Kerri McCallum 807-766-4643

South

SPM: Jamie Petrin 807-766-4618

PMC: Josee Trelinski 807-766-4637

East

SPM: Tracy Belleville 807-766-4632

PMC: Alistan Hadley 807-766-4609

West

SPM: Elizabeth Simmons 807-766-4631

PMC: Isabel Smith 807-766-4122

Central

SPM: Ashley Crupi 807-766-4633

PMC: Andrea Hamre 807-766-4608

Tenant Support Workers

Jackie Livingston 807-766-4640

Paula Marin 807-766-4621

Claudia Tropea 807-766-4069

Adam Lapointe 807-766-4208

Tammy Logan 807-766-4115

Laurie Belanger 807-766-4204