

at home

Seasonal Tenant Newsletter

Spring/
Summer 2023



THE DISTRICT OF THUNDER BAY
SOCIAL SERVICES ADMINISTRATION BOARD



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The Joys of the New Seasons

Spring has sprung, and that means it's time to get outside.

As snow melts, trash and litter that has been hiding under snow all winter is starting to resurface. Many neighbourhoods have already started doing community clean-ups, and tenants with their own enclosed yards are encouraged to take a look at their spaces and clean up what they can.

For those looking to exercise their green thumbs, gardening is a great way to connect with the environment and find a moment to relax. Many TBDSSAB properties have **community garden areas** for tenants to get their hands dirty, but container gardening is also an option for those without access to a full garden.

Lock Changes & Keys

The cost for lock changes at most TBDSSAB owned buildings is \$40.

Additional keys cost \$8.
Additional fobs cost \$15.

NOTE: Lock changes for Lendrum Court and Spence Court have gone up to **\$66 per lock change**.

Frequently Asked: Answered!

1. Letter about Rent?

Might be your Annual Review letting you know some documentation etc is due. Call your housing staff if you get a letter you are unsure about!

2. Yard Rules

Keep in mind that pools, fire pits and trampolines are **not allowed**.

3. Need a lawnmower?

Ontario Works recipients may be eligible for a lawn mower to help with yard maintenance. Contact your caseworker for details.

4. Pet Care

Tenants should have someone responsible for pets if they are away. Pets need to be leashed in common areas.



5. Window Moisture

Surface mold can be common in areas like windowsills. To clean use an approved cleaner or dilute some bleach with water.

6. BBQs & Air Conditioning

Barbeques are not allowed on patios. A/C units can be requested (payment must be sent with request).

Child Care Questions?

TBDSSAB Child Care Workers Erin & Natalie attend Limbrick & Trillium Resource Centres on alternate Tuesdays. They can answer questions about applications for **child care fee subsidy and the waitlist**.

See Something, Say Something!

If you see something suspicious, please report it to your Supervisor, Property Management (SPM). For your own safety, please call the police or Crime Stoppers if you witness a crime in progress.

Thank you for helping us keep all our tenants safe!

Tenant Support Workers & Their Role

TSW's are there for YOU. They visit tenants who may require support and do follow-up visits.

TSW's work with high needs homeless and people who may be dealing with mental health struggles or addictions.

They can advocate for tenants, and help connect tenants with various opportunities. Contact them if you need help with something!

Follow TBDSSAB on social media to get the latest updates about Ontario Works, Child Care, and Housing programs.



@tbdssab

Welcomed Guest or Home Takeover? How to Tell..

Having friends or family members stay in your home for a visit should be enjoyable. Sometimes that can change. You may feel that you are no longer in control of your home, feel unsafe or worse. Here are some questions to ask yourself:

- Is my guest doing something that might get me in trouble with my landlord or with the police?
- Would my guest say 'No' if I asked them to leave? Do they ever make me feel unsafe?
- Does my guest stop me from coming and going from my home?
- Does my guest stay with me because they give me alcohol, food, money, or drugs?
- Does my guest owe me money, or pressure me to lend them money?
- Does my guest invite other people to my home without my permission?

If you answered 'YES' to any of these, you might be experiencing a home takeover—**Get help. Call someone you trust, your Tenant Support Worker, your landlord, Crime Stoppers, the Police or the OPP.**

Volunteer Opportunities

If you are on Ontario Works or ODSP you can earn financial incentives by volunteering in the community at least 4 times a month. Contact your Placement Support Worker at: 807-766-4054

Crime Stoppers

To submit an anonymous tip to Crime Stoppers—and possibly earn a cash reward—please contact:

1-800-222-8477

Submit Online:

www.p3tips.com/273

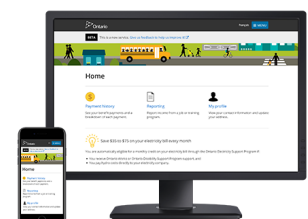


MyBenefits

You can use this service to get your OW or ODSP info, or report changes.

To sign up for MyBenefits, please visit:

mybenefits.mcscs.gov.on.ca



Staff Expansions: for Tenants and Safety

As you may know, a few months ago TBDSSAB completed a **Security Review** as well as a **Tenant Satisfaction survey**. Thank you for providing your feedback.

Based on the results, additional Custodians and a Tenant Support Worker will be joining our staff to help support TBDSSAB tenants.



**THE DISTRICT OF THUNDER BAY
SOCIAL SERVICES ADMINISTRATION BOARD**

Main Switchboard: 807-766-2111

24/7 Maintenance: 807-766-4777

Housing Programs Staff Extensions

SPM = Supervisor, Property Management

PMC = Property Management Clerk

North

SPM: Cristie Berman 807-766-4616

PMC: Kerri McCallum 807-766-4643

South

SPM: Jamie Petrin 807-766-4618

PMC: Josee Trelinski 807-766-4637

East

SPM: Tracy Belleville 807-766-4632

PMC: Alistan Hadley 807-766-4609

West

SPM: Elizabeth Simmons 807-766-4631

PMC: Isabel Smith 807-766-4122

Central

SPM: Betty McConkey-Kennelly 807-766-4633

PMC: Andrea DeCicco 807-766-4608

Tenant Support Workers

Jackie Livingston 807-766-4640

Paula Marin 807-766-4621

Claudia Tropea 807-766-4069

Adam Lapointe 807-766-4208

Tammy Logan 807-766-4115

HQ Address:

231 S. May Street
Thunder Bay, ON P7E 1B5

Regular Hours of Operation:

Monday to Friday: 8:30am - 4:30pm

Key Cutting & Payments: 9:00am - 4:00pm

Maintenance Issue?

Call the 24/7 Maintenance Line at

807-766-4777

Upcoming Holiday Closures

April 7 & 10: Closed

May 22: Closed

July 3: Closed

August 7: Closed

For office hours at your nearest
TBDSSAB office, please visit our
website: www.tbdssab.ca

Feedback

Questions, comments, or ideas for this
newsletter can be sent to:

Communications@tbdssab.ca