



### **Accessibility Committee**

- Conducted quarterly committee meetings

### **Accessibility Policies**

- Reviewed policies to ensure the removal of barriers to accessibility
- Policies are posted on the TBDSSAB website

### **Accessibility Plans**

- Reviewed the 2019-2024 Multi-Year Accessibility Plan that asserts the TBDSSAB's commitment to an inclusive and accessible environment in which all members of the public have equal access to its services and are treated with dignity and respect
- The Multi-Year Accessibility Plan is posted on the TBDSSAB website

### **Accessibility Compliance Report**

- Completed the Accessibility Compliance Report in 2020 ( next one due 2023)

### **Procurement**

- TBDSSAB is committed to incorporating accessibility criteria and features when procuring or acquiring goods, services, or facilities except where it is not practicable to do so, by specifically identifying AODA compliance within its Ontario Regulation 429/07

### **Training**

- All staff have completed Accessible Customer Service training and Integrated Accessibility Standards Regulation (IASR) training

### **Information and Communication**

- Reviewed the list of accommodation supports and resources that staff can utilize when requests arise for alternative formats or information
- Ensured website meets WCAG 2.0 Level AA (excluding live captioning and audio description)
- Reviewed Accessible Formats Request Form
- Reviewed the Accessible Customer Service Guide

### **Employment**

- TBDSSAB is committed to an accessible recruitment and selection process
- Individual accommodation plans have been developed and employees returning to work after disability-related absences are accommodated appropriately
- Employees' accessibility needs are considered for all employment opportunities

### **Built Environment**

- TBDSSAB is assessing the office's built environment and making changes as necessary