



# Information Session

**Municipal Representatives  
November 30, 2022**

Presented by:  
William (Bill) Bradica,  
Chief Administrative Officer



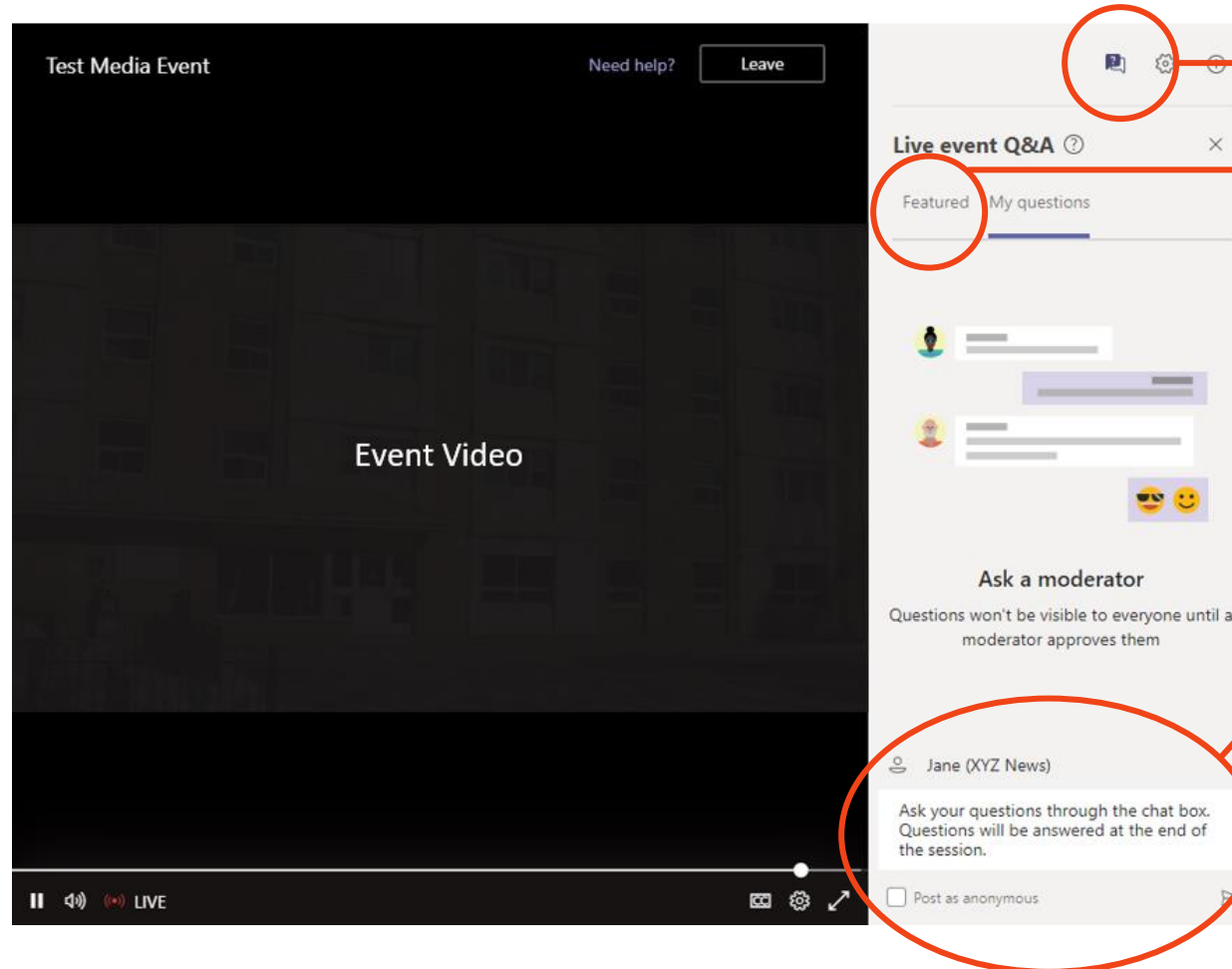
**THE DISTRICT OF THUNDER BAY  
SOCIAL SERVICES ADMINISTRATION BOARD**

# Agenda

- About TBDSSAB
- The DSSAB Act
- Board & Governance
- Programs & Services Overview



# Q&A Function



- Submit questions via Q&A panel.
- Questions will pop up in the “Featured” tab as they’re answered
- Name + Organization should be included in the “Name” field when asking questions.





## About TBDSSAB



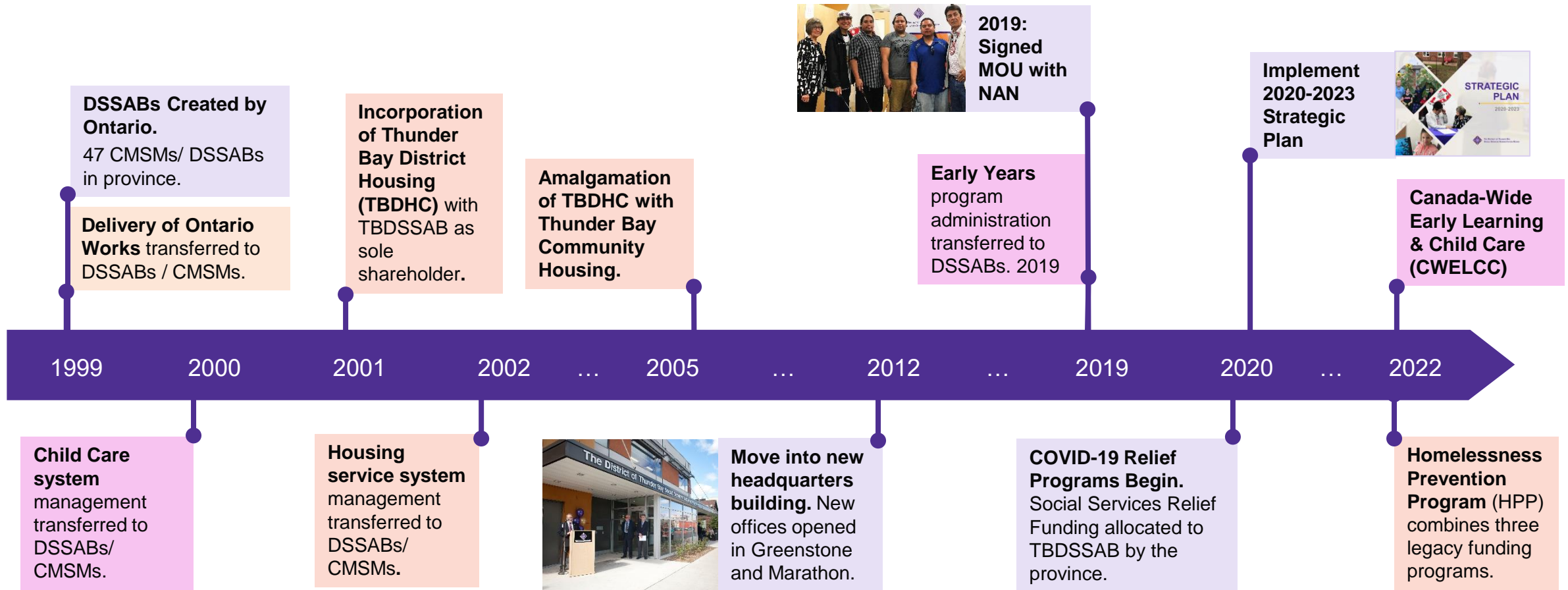
# About TBDSSAB

The District of Thunder Bay Social Services Administration Board (TBDSSAB) supports people to improve their lives and become self-sufficient.

We do this as the service system manager for vital, quality social services needed by individuals and families living in the District of Thunder Bay—including child care and early years, community housing, homelessness prevention programs—and through the delivery of Ontario Works.



# TBDSSAB History





# Mission and Vision

## Mission

The District of Thunder Bay Social Services Administration Board delivers provincially mandated services on behalf of the citizens of the District of Thunder Bay in an equitable and cost-effective manner.

## Vision

The District of Thunder Bay Social Services Administration Board provides quality services within the context of a commitment to social justice and recognition of people's potential to achieve self-sufficiency and to break the cycle of social assistance.



# Values

## At TBDSSAB, we:

- Respect
- Accept
- Collaborate
- Understand
- Are empathetic
- Have integrity
- Promote wellness

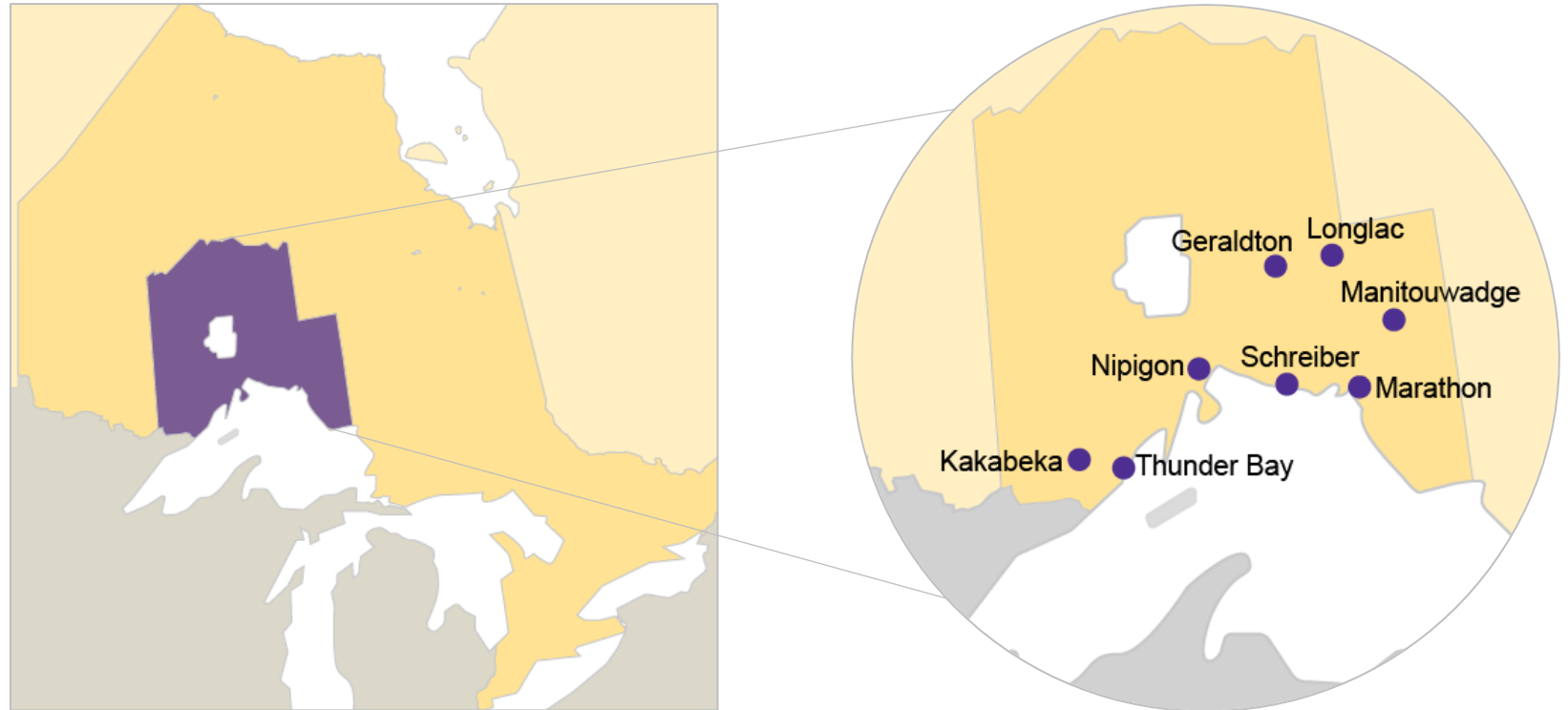




# Service Area and Office Locations

TBDSSAB delivers services in 15 municipalities, and the Territory without Municipal Organization within the District of Thunder Bay.

**There are 8 TBDSSAB offices across the District.**



# Strategic Plan 2020-2023

## Nine Strategies & Three Strategic Directions

### Investment

Strengthen responsive  
internal and external  
communications

Develop staff skills

Maximize use of  
technological equity  
across communities

### Partnerships

Involve and empower  
effective community  
partnerships

Enhance Indigenous  
awareness and relations

Broaden employment  
services

### Advocacy

Build outcomes-focused  
metrics

Develop improved  
processes

Advocate for our local,  
flexible solutions





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Questions?  
Comments?



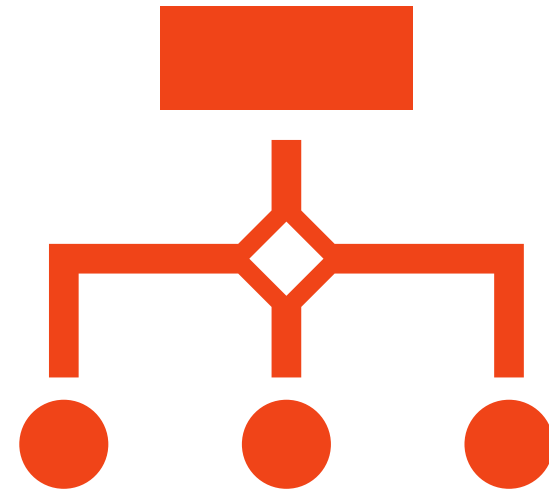


# Governance



# DSSAB Act

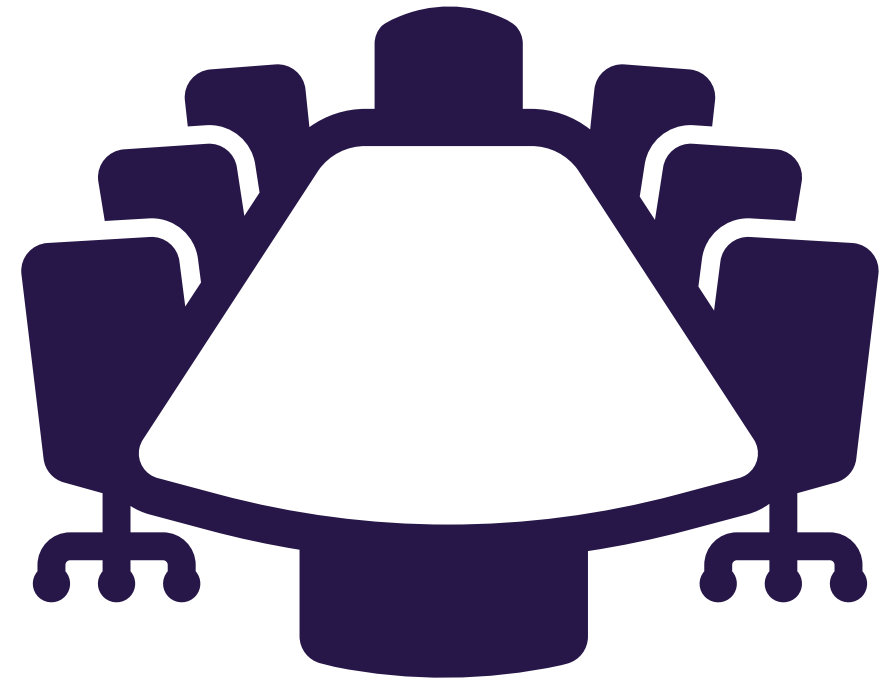
- DSSABs created by Ontario in 1999
- DSSABs are not local boards or joint local boards of municipalities.
- The DSSAB Act legislation sets out:
  - geographic jurisdictions of 10 DSSABs
  - governance and accountability requirements
  - prescribed social services
  - apportionment of costs



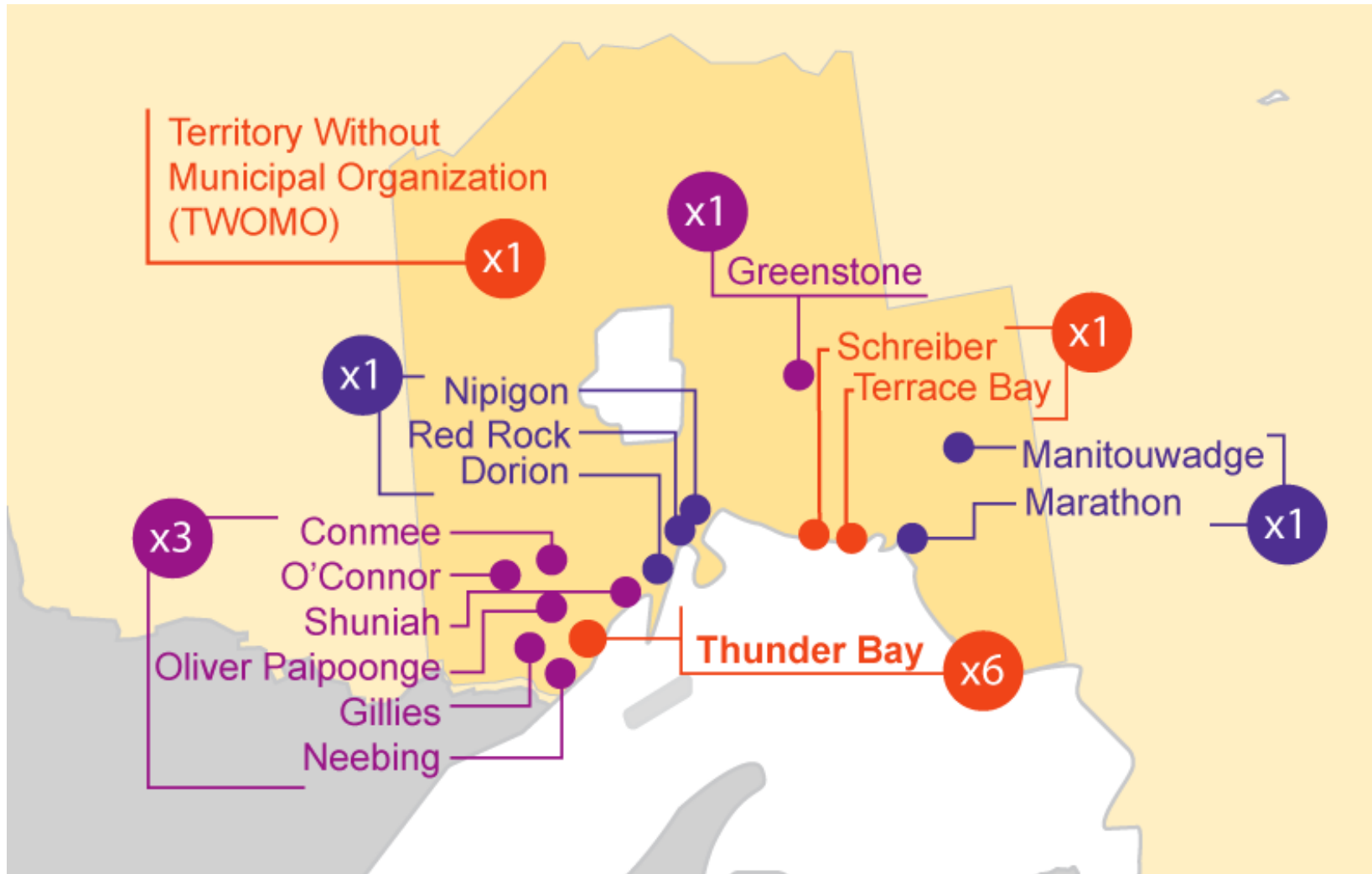
# Board of Directors

The TBDSSAB Board of Directors consists of fourteen Members who are elected officials.

Board members are chosen by their own municipal councils to serve on the Board to represent areas defined in the *District Social Services Administration Board Act*.



# Board Composition





# Governance

- DSSABs are deemed to be Corporations under the DSSAB Act.
- Duty to comply with Ontario Non-Profit Corporations Act.
- Governance and Procedural By-Law (2021). Key Points:
  - Outlines the Board meeting procedures
  - Duties of officers and CAO
  - Administrative matters pertaining to the Board



# Advocacy

The TBDSSAB Board of Directors is committed to ongoing advocacy in response to local service system needs.

- Topics brought forward at AMO 2022 conference: Supportive Housing Strategy, HPP Funding & Allocation, Increases to SA Rates
- Planned for ROMA 2023 conference: Supports for Migration into Homelessness, Supports for Alcohol Dependency, DSSAB Legislation and Guidelines, Landlord and Tenant Board hearing wait times





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Questions?  
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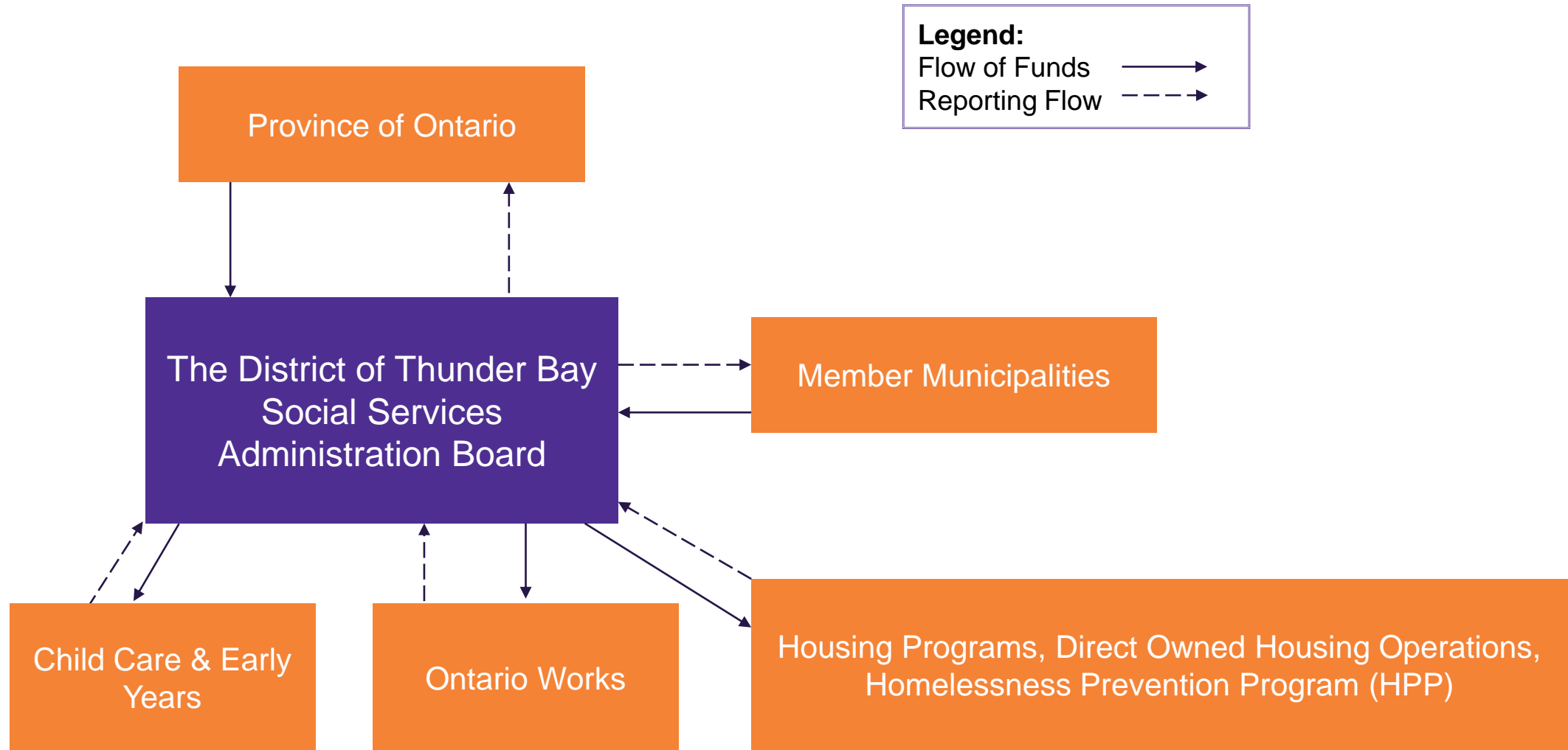


Funding





# Funding Flow



# What We Fund

## Programs & Services

Integrated social services at TBDSSAB are offered through a mix of direct and funded service delivery.



Child Care & Early Years Programs



Housing & Homelessness Prevention Programs



Social Assistance Programs (Ontario Works)

## The TBDSSAB Dollar (2022)

**37¢** is directly transferred to, or on behalf of, individuals & families through TBDSSAB

**7¢** goes towards administration and overhead costs

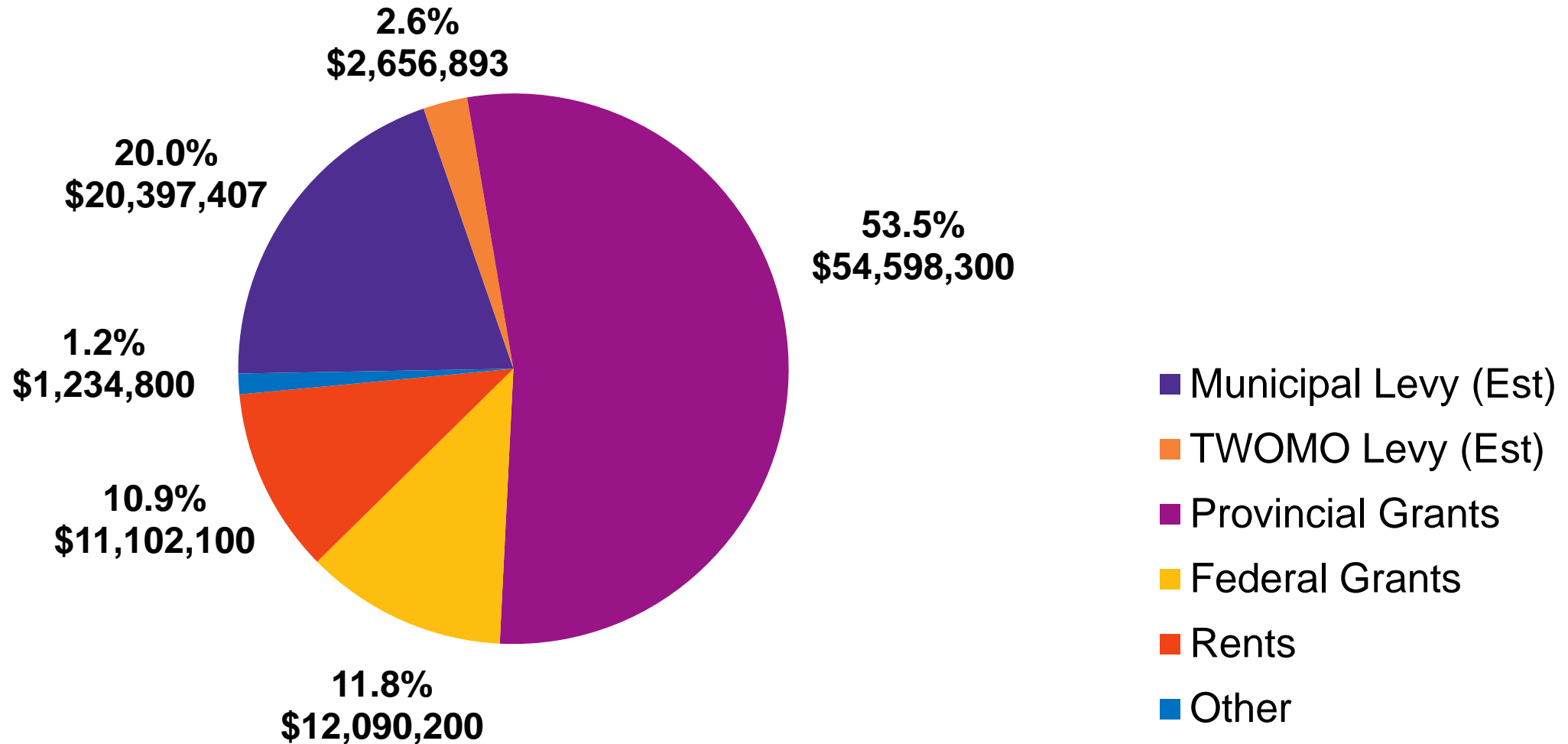
**14¢** spent on direct costs of program delivery

**26¢** is transferred to community partners to deliver programs

**16¢** is used toward operations and debt-repayment for direct-owned housing properties

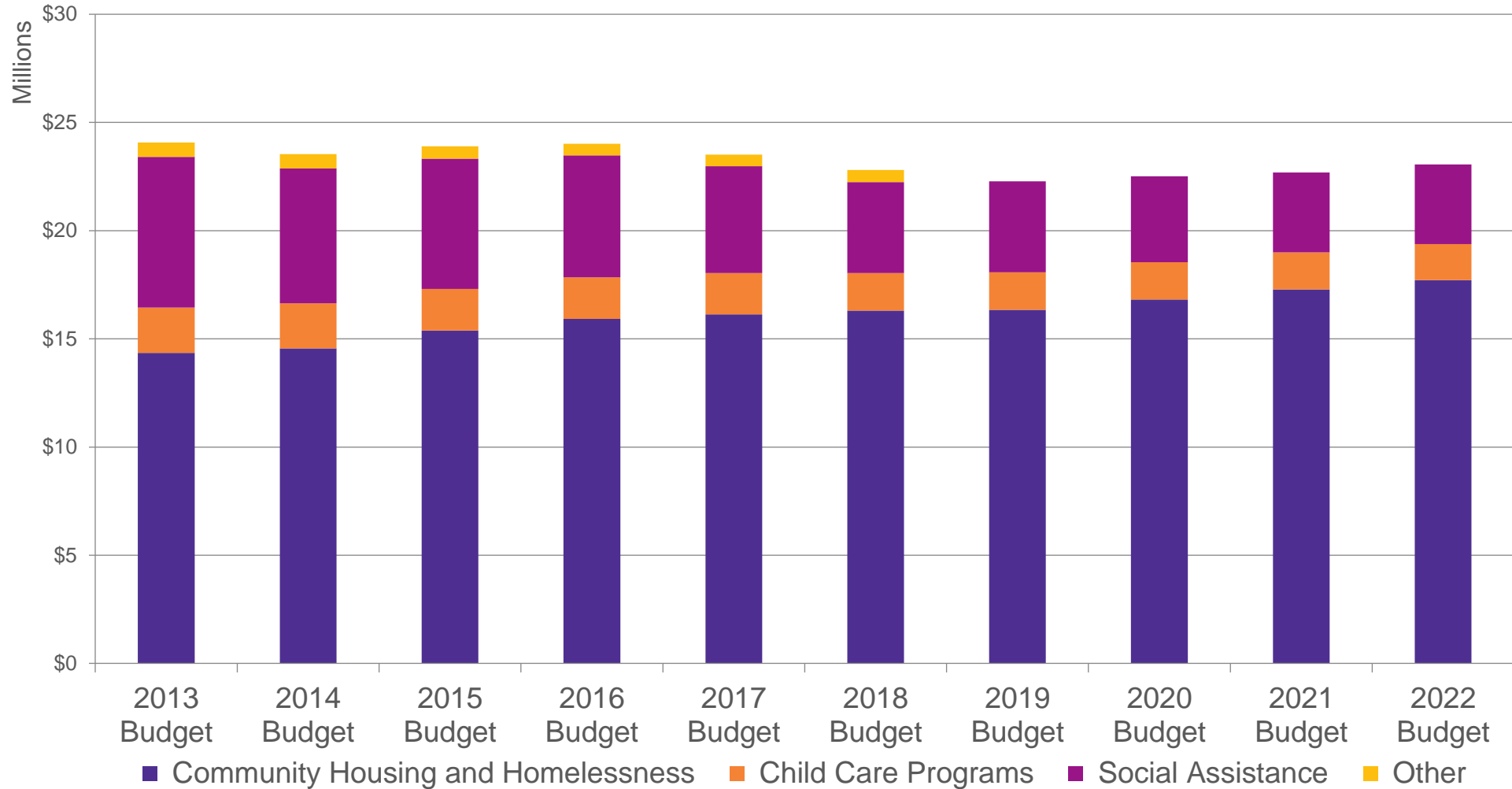


# 2022 Operating Budget Revenues by Source





# Levy to Municipalities and TWOMO





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Questions?  
Comments?





## Programs & Services



# Programs & Services



# Intake and Eligibility

TBDSSAB's programs are delivered through one Integrated Social Services division, with a one-stop Intake & Eligibility team. This helps us make sure that service users are connected to all available resources they may need.

## Intake & Eligibility

807-766-2111      TF: 1-877-281-2958

[intake@tbdssab.ca](mailto:intake@tbdssab.ca)



# Social Assistance Programs

TBDSSAB delivers the Ontario Works program, throughout the District of Thunder Bay. Ontario Works empowers people in need to achieve self-sufficiency through financial aid and employment assistance.

We also partner with community organizations to connect our clients with education, training, and community or employment placements.





# Going to Work Program

Are you an employer who could use some extra help with staffing and recruitment? **We can help.**



Easy  
Recruitment



Financial  
Incentives



Education  
& Training



Employee  
Supports

**Breanne Nistico**, Job Development Officer

[Breanne.Nistico@tbdssab.ca](mailto:Breanne.Nistico@tbdssab.ca) 807-766-4089





# Community Housing & Homelessness Prevention

The District of Thunder Bay Social Services Administration Board (TBDSSAB) manages the **community housing** and **homelessness prevention** system in the District of Thunder Bay.

As Service Manager, our Integrated Social Services division assists individuals and families by offering **affordable housing and rent supports**. We also work with community organizations and the emergency shelter system to support **initiatives that aim to address homelessness** throughout our district.



**\$46.3M** allocated toward community housing & homelessness prevention programs in 2022.



**\$5.3M** budgeted for homelessness prevention programs in 2022 under the new funding model.



# Child Care & Early Years Programs

TBDSSAB manages the child care and early years system in the District of Thunder Bay. Our Child Care & Early Years Programs help families by managing the child care wait list and offering child care fee subsidies to offset the costs of child care. We also provide operational funding and resources to Child Care operators and EarlyON programs throughout our district.





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# Questions? Comments?



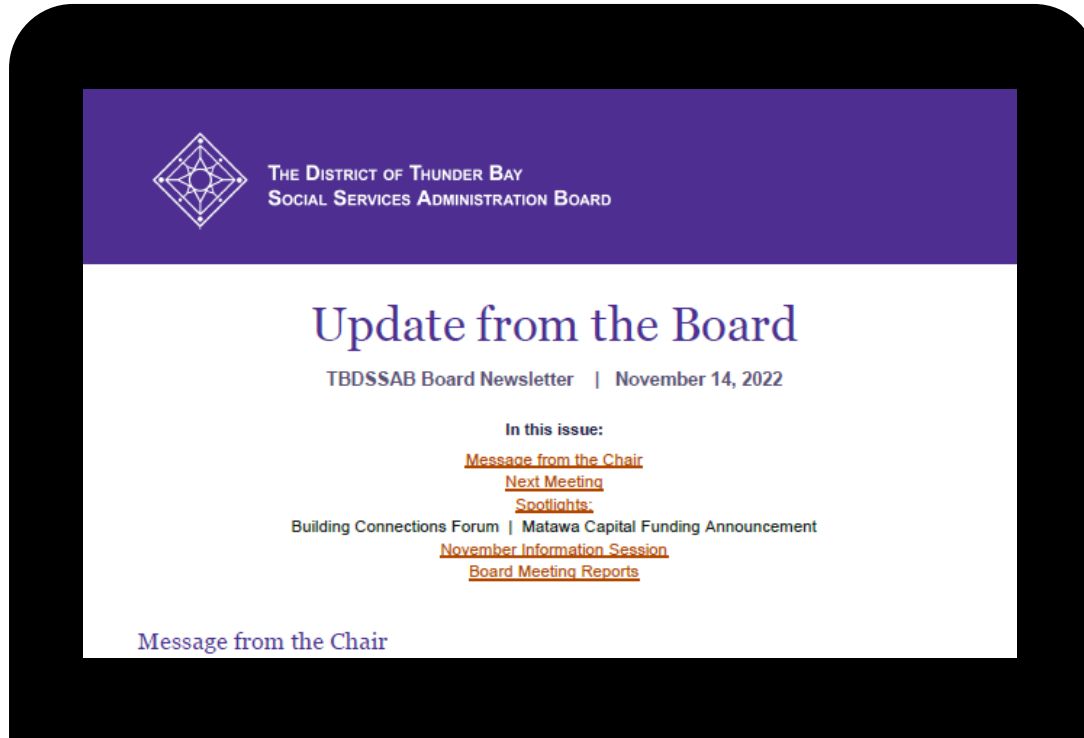




# Communications & Engagement



# Communications



Facebook, Instagram,  
Twitter, LinkedIn: [@tbdssab](https://www.facebook.com/tbdssab)

Website: [www.tbdssab.ca](http://www.tbdssab.ca)



# Compliments & Complaints

Good news stories and complaints should be shared with the Communications and Engagement team.

**Carole Lem**

Communications & Engagement Officer

[Contact.Us@tbdssab.ca](mailto:Contact.Us@tbdssab.ca)

807-766-4219    TF: 1-877-281-2958



**Pass complaints on directly.**



**Encourage direct contact:**

[Contact.Us@tbdssab.ca](mailto:Contact.Us@tbdssab.ca)





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# Questions? Comments?

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**William (Bill) Bradica, Chief Administrative Officer**

**[William.Bradica@tbdssab.ca](mailto:William.Bradica@tbdssab.ca)**

