

THE DISTRICT OF THUNDER BAY SOCIAL SERVICES ADMINISTRATION BOARD Impact Highlights NOVEMBER 2021

# Homelessness

The District of Thunder Bay Social Services Administration Board is service system manager for housing and homelessness prevention for the District of Thunder Bay.

### Homelessness System Overview

The Community Homelessness Prevention Initiative (CHPI) is a provincially funded program that aims to end chronic homelessness by 2025. Through CHPI, TBDSSAB funds both Emergency Shelters in Thunder Bay. TBDSSAB's Tenant Outreach Support Workers (TOSW) team supports emergency shelter users to help them access financial support and secure housing.

In 2017, a **High Needs Homeless (HNH)** category was added to the Centralized Wait List for community housing. HNH individuals are referred to the **Community Housing Access Table (CHAT)** to access housing and other supports.

Home for Good (HFG) was established in 2018 to align housing with mental health and addictions supports by providing wraparound supports for individuals transitioning from homeless to housed.



**30,074** emergency shelter bed/nights used in 2020.

**350** High Needs Homeless housed since the program's inception in 2017.

- 268 people transitioned from emergency shelter or homeless to long-term housing through TOSW program since 2017.
  - **80+** additional rent supplement units funded since 2018 via Home for Good.
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**30** transitional housing beds at the Lodge on Dawson with capital and operating funding through HFG.

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#### **Homelessness Prevention**

Homelessness Prevention programs to help individuals stay housed or secure stable housing include the Housing Security Fund, Reaching Home, and Ontario Renovates. Funds through these programs can be used toward rental arrears, relocation costs, or home repairs and renovations.

TBDSSAB's Homelessness Prevention

Officer accepts referrals from community agencies and our TOSW team for High Needs Homeless Designation. The HPO connects individuals with support services, housing or funding supports. Main contact for Home for Good and Reaching Home. TBDSSAB also funds Homelessness Prevention Officers at Lutheran Community Care.

Through the **Community Homelessness Prevention Initiative (CHPI)**, TBDSSAB offers a Food Security Fund and Community Homelessness Support Fund to organizations.

Affordable Housing is an important part of homelessness prevention, with different resources and funding streams. For more information about TBDSSAB's housing programs, including Rent Geared to Income and other rent support programs, visit: <u>www.tbdssab.ca</u> 7

**164** households supported via \$3.9 million in Ontario Renovates funding since 2016.



**864** people on housing waitlist in August 2021, compared to 1,043 in 2018.



**102** new affordable housing units funded since 2016 via Investment in Affordable Housing/Ontario Priorities Housing Initiative. Cost-shared by Canada, Ontario and TBDSSAB.

**\$6.4m** in Social Services Relief Funding (SSRF) received since the beginning of the COVID-19 pandemic in 2020. Through SSRF, TBDSSAB has been able to offer additional supports to the homelessness system.



**Isolation & Overflow**: 2,919 isolation shelter stays in 2020.



**Emergency Pandemic Fund:** 31 grants awarded,

including outreach, prevention, and overnight shelter programs.