TBDSSAB Quarterly Operational Report



2nd Quarter - 2018



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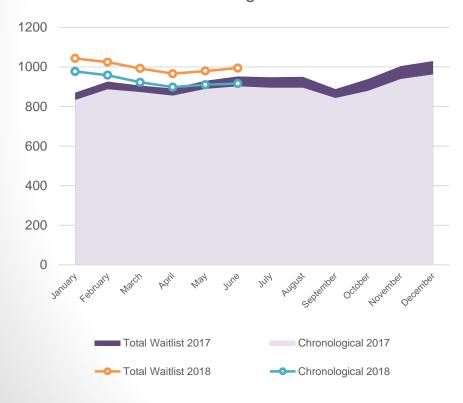
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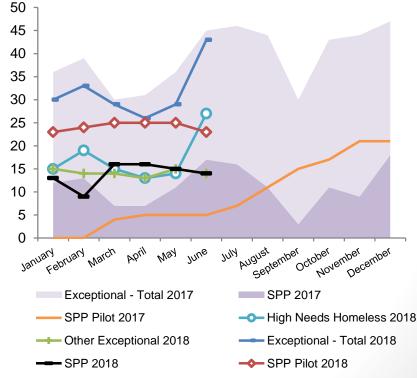
Social Housing: Waitlist

| Total Waitlist | 994 | Chronological | 916 |
|-----------------------------------|-----|----------------------------------|-----|
| Special Priority | 14 | Special Priority Housed in Pilot | 23 |
| Exceptional – High Needs Homeless | 27 | Exceptional – Other | 14 |

Total and Chronological Waitlist Trends



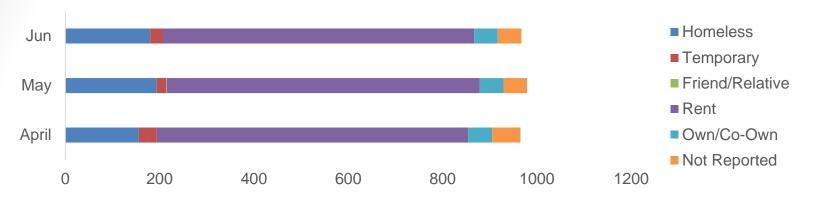
SPP and Exceptional Waitlist Trends

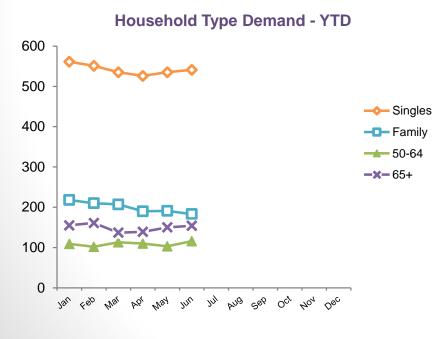


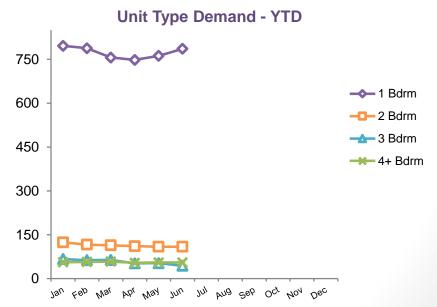


Social Housing: Applicant Data No. 2018-50

Waitlist Statistics: Housing Status









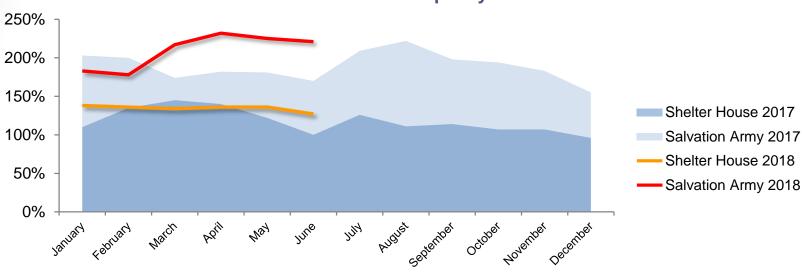
Social Housing Waitlist – Current Applicant Address

| | Total | Housing Location Choices | | | Family Type | | | |
|---------------------|------------|--------------------------|------------------------|--------------------|-------------|--------|-------|--------|
| Municipality | Applicants | Current Municipality | City of Thunder Bay | Other Community | Single | Family | 50-64 | Senior |
| Conmee | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Dorion | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 |
| Gillies | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Greenstone | 18 | 11 | 7 | 0 | 8 | 8 | 2 | 0 |
| Manitouwadge | 5 | 4 | 1 | 0 | 1 | 1 | 1 | 2 |
| Marathon | 29 | 26 | 2 | 1 | 14 | 9 | 3 | 3 |
| Nakina | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Neebing | 2 | 0 | 1 | 1 | 1 | 0 | 0 | 1 |
| Nipigon | 9 | 6 | 2 | 1 | 8 | 0 | 0 | 1 |
| O'Connor | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Oliver Paipoonge | 10 | 1 | 9 | 0 | 5 | 2 | 0 | 3 |
| Red Rock | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Schreiber | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Shuniah | 7 | 0 | 7 | 0 | 4 | 2 | 0 | 1 |
| Terrace Bay | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Thunder Bay | 853 | 853 | 853 | 20 | 465 | 153 | 102 | 133 |
| TWOMO | 18 | 0 | 14 | 4 | 7 | 3 | 3 | 5 |
| Outside TB District | 42 | 0 | 37 | 5 | 27 | 5 | 5 | 5 |
| | 994 | 902 | 933 | 32 | 541 | 183 | 116 | 154 |
| % of Total Waitlist | | 91% | 94% | 4% | 54% | 18% | 13% | 17% |

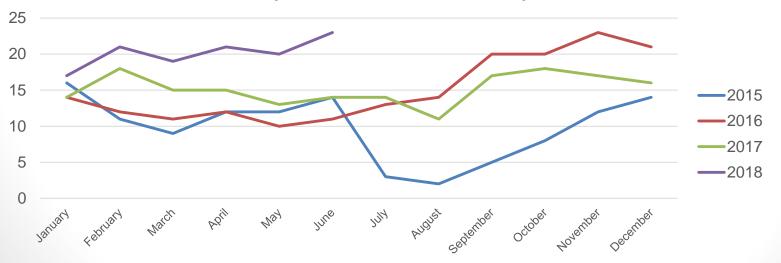


Shelter Use Statistics





Chronically Homeless Shelter Users By Month





Social Housing: New Tenant Data Peport No. 2018-50

| Number | of | Apı | olicants | Assigned | a | Unit |
|----------|----|-------|-----------|-----------------|---|------|
| Hallibol | • | , VPI | Jiiodiito | / toolgilou | u | |

| In Q2 2018 | SPP | Exceptional | Chronological | Total |
|-------------|-----|-------------|---------------|-------|
| Seniors | 0 | 2 | 7 | 9 |
| Non-Seniors | 8 | 7 | 33 | 48 |
| Total | 8 | 9 | 40 | 57 |

^{*} Source: Yardi Housed Report – Number Applicants Housed from Yardi Waitlist

Average Time on Waitlist

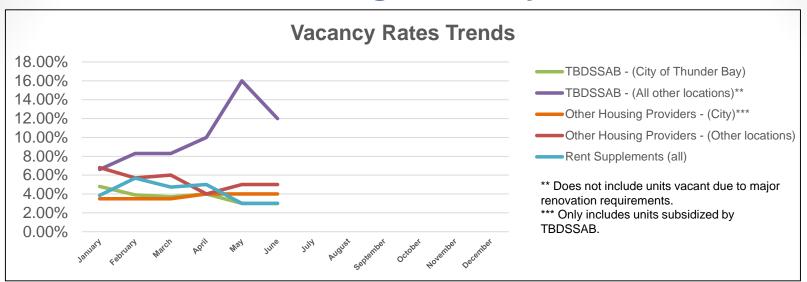
| Months | SPP | Exceptional | Chronological | Total |
|--|-----|-------------|---------------|-------|
| Tenants who moved during 2 nd Quarter | 6.4 | 7.9 | 9.3 | 8.6 |

Average Monthly Rent Assistance Recipients

| IAH Rent Supplement | 47 |
|------------------------------------|-----|
| Private Market Rent Supplement | 392 |
| Private Market Rental Housing Fund | 70 |



Social Housing: Vacancy Data



Housing Services

| | Average 2017 | Q1 2018 | Q2 2018 | Q3 2018 | Q4 2018 |
|--------------------------------------|--------------|-----------|--------------|---------|---------|
| Total Rent Arrears | \$244,726 | \$283,523 | \$271,805.28 | | |
| Move Ins: TBDSSAB | 81 | 103 | 286 | | |
| Move Ins: Rent Supplement Units | 23 | 31 | 32 | | |
| Move Outs: TBDSSAB | 91 | 100 | 120 | | |
| Move Outs: Rent Supplement Units | 19 | 34 | 36 | | |
| TBDSSAB Avg. Units Empty | 90 | 114 | 104 | | |
| Total Transfers | 16 | 21 | 20 | | |
| Evictions | 8 | 6 | 5 | | |
| Tenant Support Visits | 547 | 686 | 286 | | |
| Maintenance calls received at Intake | 1,970 | 1,717 | 1,918 | | |



Report No. 2018-50 Ontario Works: Employment Assistance Services

| | 2017 Average | Q1 | Q2 | Q3 | Q4 |
|--|-----------------|-----|-----|----|----|
| TBDSSAB workshops – classes attended | 680 | 991 | 883 | | |
| Community placements | 36 | 40 | 17 | | |
| Employment placements | 53 | 51 | 44 | | |
| Wage subsidy placements | 21 | 3 | 20 | | |
| Average Addiction Services Initiative cases (ASI) | 137 | 110 | 105 | | |
| ODSP non-disabled spouses participating | 44 | 39 | 17 | | |
| ODSP Participating Dependents (Other Than Spouses) | 53 | 41 | 20 | | |

OW Caseload 2018 Including ODSP Participating

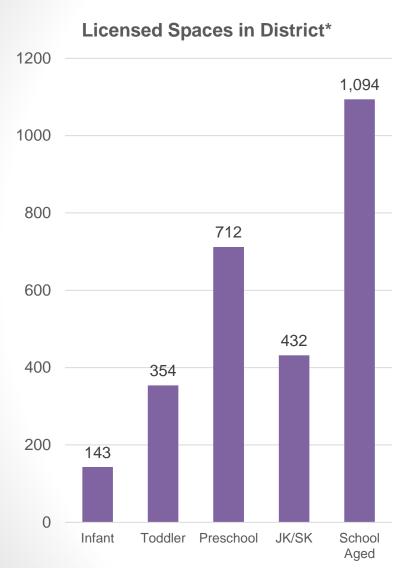




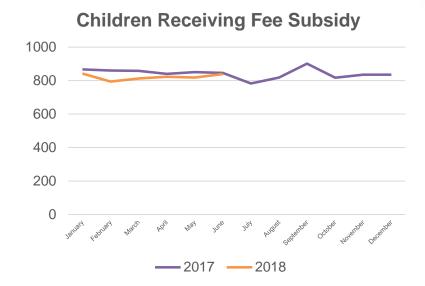
2,939

38

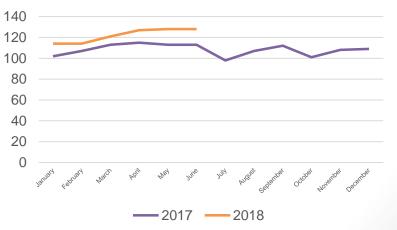
Child Care: Current Usage Statistics



*Note – many child care centres are assigned and use alternate licensed capacities.



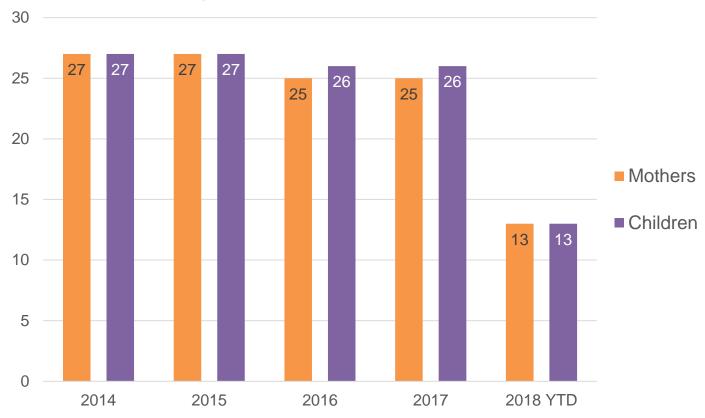






Child Care SAM/MISOL

Child Care: SAM/MISOL Program Unique Mothers and Children Served



Notes:

- TBDSSAB subsidizes 6 child care spots for this program; these spots were split by 13 different children since January
- This program does not run during July and August as they are closed for the summer

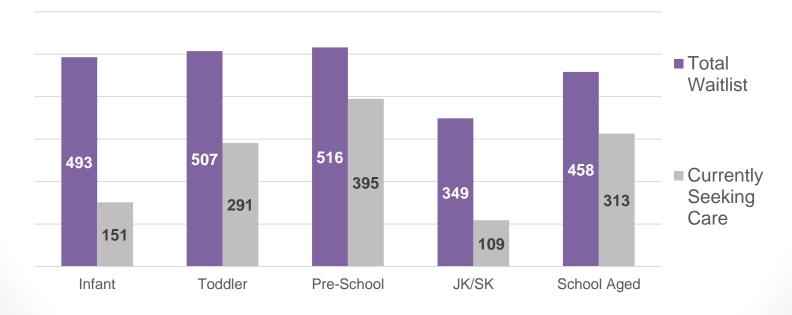


Child Care: Waitlist by Age Category

| Number of Families Requiring Fee Subsidy* | 765 | Number of Families for a Full Pay Space | 1,247 |
|---|-----|---|-------|
| Number of Families Requiring Special Needs Services* | 101 | Number of Placed Children Q2 | 141 |

^{*}Note – applications are subject to eligibility review.

Total Child Care Waitlist and Children Currently Waiting for Care (Individual/Unique Children)



Child Care: Waitlist Trends

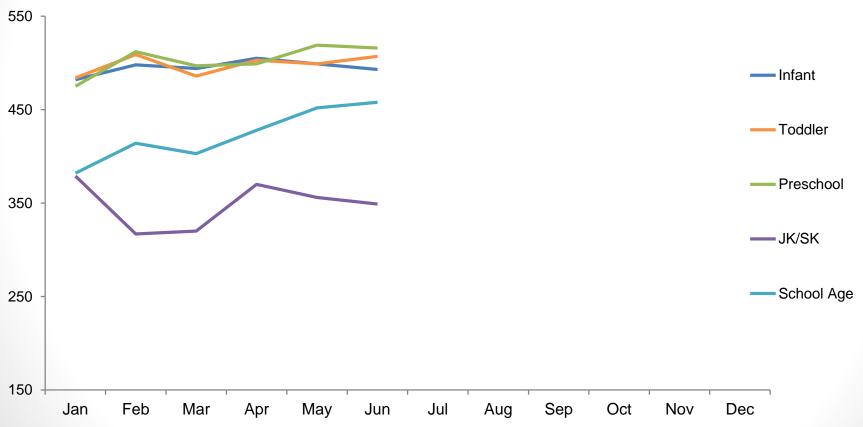
Total Waitlist Q2 2018

2,323

Percent of Waitlist Currently Seeking Care Q2 2018

54%

Total Waitlist Trends by Program: 2018





Child Care: Waitlist by Applicant Municipality

| Child Care Waitlist – Address of Applicant | Infant | Toddler | Preschool | JK/SK | School Age | Total |
|---|--------|---------|-----------|-------|------------|-------|
| Conmee | 0 | 0 | 0 | 0 | 0 | 0 |
| Dorion | 0 | 0 | 0 | 0 | 0 | 0 |
| Gillies | 0 | 1 | 1 | 0 | 0 | 2 |
| Greenstone | 9 | 5 | 5 | 1 | 3 | 23 |
| Manitouwadge | 1 | 0 | 1 | 1 | 1 | 4 |
| Marathon | 7 | 1 | 2 | 1 | 1 | 12 |
| Neebing | 4 | 5 | 4 | 1 | 4 | 18 |
| Nipigon | 0 | 13 | 9 | 3 | 6 | 31 |
| O'Connor | 0 | 0 | 0 | 0 | 0 | 0 |
| Oliver Paipoonge | 17 | 19 | 21 | 21 | 12 | 90 |
| Red Rock | 0 | 2 | 1 | 0 | 1 | 4 |
| Schreiber | 0 | 0 | 0 | 0 | 0 | 0 |
| Shuniah | 6 | 5 | 4 | 0 | 1 | 16 |
| Terrace Bay | 0 | 0 | 0 | 0 | 0 | 0 |
| Thunder Bay | 436 | 434 | 448 | 306 | 418 | 2,042 |
| TWOMO | 9 | 22 | 18 | 13 | 11 | 73 |
| Outside District | 4 | 0 | 2 | 2 | 0 | 8 |
| Total | 493 | 507 | 516 | 349 | 458 | 2,323 |

