



**THE DISTRICT OF THUNDER BAY  
SOCIAL SERVICES ADMINISTRATION BOARD**

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## **MEDIA RELEASE**

### **TBDSSAB Announces Special Procedures for Possible Postal Disruption**

**September 18, 2018** – Due to the potential Canada Post mail disruption, The District of Thunder Bay Social Services Administration Board (TBDSSAB) has implemented special procedures to ensure continuity of service until further notice.

To date there has been no commitment from Canada Post to deliver *provincial* assistance cheques in the event of a postal disruption. In order to ensure our clients receive their assistance, Ontario Works benefit cheques and statements for October will not be mailed.

**Regardless of the status of the postal disruption, cheques for October will only be available for pick-up. Ontario Works recipients may pick up cheques at the TBDSSAB Main Office on September 27 and 28 between 1:00 PM – 6:00 PM.** All cheque recipients must show valid government issued identification in order to pick up a cheque.

***\*Please note:*** Ontario Works recipients on direct bank deposit do not need to come to the main office as your money will be deposited in your bank account. Please use your health card for medical services and if you require emergency dental services, contact the TBDSSAB main office by phone.

For cheque recipients served by TBDSSAB satellite offices, please contact your local office about cheque pickup procedures and locations.

Landlords will be able to pick-up cheques on October 1, 2018 from 8:30 AM – 4:30 PM.

Updated information on TBDSSAB services during the possible postal disruption will be provided on our website: **tbdssab.ca** and on our social media platforms: Facebook, Instagram and Twitter.

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